

# ENAV numbers

|   |                     |
|---|---------------------|
| Flights handled in one year                           | roughly 2 million   |
| Peak of flights managed in one day                    | 6,064               |
| Control Towers (TWRs)                                 | 39                  |
| Area Control Centres (ACCs)                           | 4                   |
| Total sq km of airspace for which ENAV is responsible | 752,832             |
| Air/ground contacts per year                          | 31 million          |
| Employees (two thirds of whom with operational tasks) | 3,251               |
| Hours of training imparted in 2010                    | 248,000             |
| Investments 2003-2010                                 | 1,500 million Euros |

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# The value of a Country takes off from here



# Maintenance



ENAV Business  
Solutions:  
a global offer  
of high  
value-added  
services

# Maintenance

## OPERATIONS & LOGISTICS SERVICES

We offer our technical services directed at the national and international market providing our partnership for the management and maintenance of ATC centres and Airports through an *ad hoc* design and implementation of advanced integrated logistic support services.

Techno Sky - an ENAV Company - operates an extremely wide range of systems, which differ from each other in their function, technology and production age, through a process chain able to offer clients the design, execution, and maintenance activities up to Global Service solutions.

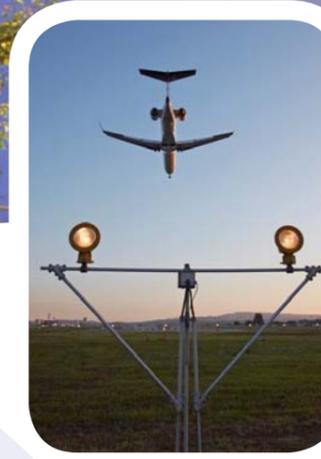
The company has set up a complete and efficient automated system to support its logistics operations, which is a dynamic solution, based on a combination of standard components and tailored applications. In particular, Techno Sky with its 600 skilled engineers and technicians operates continuously ensuring round-the-clock technical and operational management of 4 regional air traffic control centres, 40 airports, 30 remote sites and relevant remote facilities. To support these, we implemented an optimized Automated Logistic Support, which encompasses maintenance policy, spare parts management, training and qualification. Moreover Techno Sky is able to manage, configure, repair and calibrate systems and specific measurement instruments through its in-house laboratories.

## ATC SYSTEMS INSTALLATION, INTEGRATION & SET-UP

Minimized operational impact resulting from our operational experience makes us the best partner for the installation and integration of ATC systems and equipment in technical & operational environments.

The company manages the pre-operational phase; carrying out performance tests and functional checks, and giving support to the customer during the validation, operational certification and risk analysis phases.

Techno Sky furthermore manages the operational systems start-up, coordinating the technical activities with the operational requirements for service continuity. The above activities are carried out both in Italy and abroad.



## ENGINEERING

Techno Sky offers unique experience in ATC technologies optimizing management processes and maximizing operational safety.

Providing services of upmost efficiency and competitiveness is our motivation for the engineering of *ad hoc* computerized/software tools to provide customers with optimized support. These tools feature high standards of reliability and safety, and are therefore commercially available as customizable products for partners operating in the ATC operational context with the same technological & service needs.

The company, furthermore, designs and implements personalized measurement stations for processing particularly complex ATC measurements.

As part of the ENAV Group, Techno Sky takes part in the main design and development programming of new ATM operational platforms as foreseen in the guidelines of the future Single European Sky and the design and development of works and activities for the modernization and optimization of airport infrastructures.

## AD-HOC SOLUTIONS

The Business Development Unit is constantly able to anticipate customers' needs and introduce innovative and complete solutions, backed by investments, amounting to approximately 10% of net sales, in the study and implementation of new and more effective techniques and methodologies for technical assistance and maintenance of ATC Systems.

Our strength is combining skills providing tailored solutions matching our partners' requirements.