

ENAV numbers

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|---|---------------------|
| Flights handled in one year | roughly 2 million |
| Peak of flights managed in one day | 6,064 |
| Control Towers (TWRs) | 39 |
| Area Control Centres (ACCs) | 4 |
| Total sq km of airspace for which ENAV is responsible | 752,832 |
| Air/ground contacts per year | 31 million |
| Employees (two thirds of whom with operational tasks) | 3,251 |
| Hours of training imparted in 2010 | 248,000 |
| Investments 2003-2010 | 1,500 million Euros |

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The value of a Country takes off from here

ENAV Business Solutions: a global offer of high value-added services

Training



EDUCATION AND TRAINING FOR ANSPs AND THE AVIATION SECTOR

Air traffic safety and efficiency can only be achieved by continuously improving the quality of service throughout the entire air traffic system. For this reason, ENAV has recently made a commitment to reach the highest levels of quality in the field of training and professional development. The Academy develops and provides staff education and training for ANSPs as well as for companies in the air transport sector that need to understand and integrate with ATM services such as airport operators, commercial airlines, and aeronautical industries.

The Academy's courses are conducted in two training centres (Rome and Forlì) and three schools:

- ANS Training (Basic, advanced and continuous training for personnel employed in ATC/ATS operations)
- Technological Training (Training courses on CNS/ATM systems for ATSEP technical personnel)
- Managerial and Administrative Training (Training and updating on ATM topics for non-ANS personnel, seminars/courses and executive education on Aviation Business Management)

All training courses provided by ENAV can be tailored to meet the customer needs.

The Forlì centre, which is also the heart of the Aeronautical Technology District, is equipped with the most advanced technology, including: 2 radar simulation rooms, 1 procedural simulation room, 8 3D 270° control tower simulators, 1 CRJ certified flight simulator, and 14 Part Task Trainer work stations.

The centre also has a canteen and 32 guest rooms to accommodate 64 course participants. In February 2010 ENAV obtained certification from ENAC as a Training Provider; this is not only a fundamental recognition of quality, but also a strong incentive to continue to satisfy internal needs as well as to develop training courses for third-party clients. Since 2007 ENAV has also been certified by the DNV as fully compliant with the quality management system requirements and, in particular, for the "design and provision of training services in the air transport sector."



OUR CUSTOMERS

Academy offers its services to the national and international Air Transport sector, particularly to:

- International ANSPs
- Commercial Airlines
- Flight Training Organization
- Aerodrome Operators
- Aeronautical and Technical High School
- Aeronautical Industries

| | 2007 | | 2008 | | 2009 | | 2010 | |
|---------------------------|-------------------|----------|-------------------|----------|-------------------|----------|-------------------|----------|
| | HOURS OF TRAINING | STUDENTS |
| BASIC COURSES | 133,678 | 112 | 139,534 | 52 | 98,267 | 147 | 204,078 | 126 |
| ADVANCED COURSES | 26,796 | 76 | 36,810 | 164 | 42,168 | 118 | 23,712 | 60 |
| INSTRUCTOR COURSES | 8,569 | 132 | 8,310 | 156 | 7,056 | 104 | 4,896 | 92 |